



DEPARTMENT OF THE ARMY
UNITED STATES ARMY GARRISON BADEN-WUERTTEMBERG
UNIT 29237
APO AE 09014-9237

IMEU-BW-ZA

7 July 2011

MEMORANDUM FOR SEE DISTRIBUTION

SUBJECT: United States Army Garrison (USAG) Baden-Wuerttemberg Command Policy Memorandum #9, Right of Soldiers to Present Complaints to, or Request Assistance from the Inspector General (IG)

1. Reference: AR 20-1, Inspector General Activities and Procedures, 29 Nov 10.
2. All Soldiers have the right to present complaints, grievances, or request assistance from the IG. This may include what Soldiers believe to be evidence of fraud, waste, and mismanagement.
3. Before visiting the IG, you should consider whether your issues or concerns could be addressed more promptly by referring them to your Chain of Command. You do not have to present your concerns to your chain of command before visiting the IG. However, you must obtain permission to be absent from your duties if you wish to visit the IG during your duty hours. You do not have to tell anyone why you want to speak with an IG.
4. You may visit, call, write or email the USAREUR or IMCOM-E IG at:
 - a. USAREUR IG:
Location: Romerstrasse 168, 69126 Heidelberg/Building 31N, RM 212
Telephone: DSN 370-5070 or 370-5555 Commercial 06221-57-5070 or 5555
Mail: USAREUR IG Unit 29351, APO AE 09014
Fax: DSN: 370-8714
Email: army.europe.ighotline@eur.army.mil
 - b. IMCOM-E IG:
Location: Mark Twain Village (MTV), Building #3734, 4th floor RM 403 and 405
Telephone: DSN 370-7211/7599, Commercial 06221-57-7211/7599
Mail: IMCOM-E ATTN: IMEU-IG, Unit 29353, Box 200, APO AE 09014
Email: army.europe.ighotline@eur.army.mil
5. If you believe the USAREUR IG response to you is not fair, complete, or in accordance with law and regulation, or if you believe your interests may be jeopardized by contacting the IG, you may contact the Department of the Army Inspector General (DAIG) or the Inspector General, Department of Defense (IG, DOD) Hot line. Their telephone numbers are:

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DAIG: Toll free: 1-800-752-9747


IG, DOD: Toll free: 1-800-424-9098, DSN: 223-5080, Commercial: (703) 693-5080

6. Department of the Army personnel are prohibited from taking any action that restricts you from filing a complaint, seeking assistance, or cooperating with the IG or a member of Congress. They are also prohibited from taking any disciplinary or adverse action against you for filing a complaint, seeking assistance, or cooperating with the IG, a member of Congress or any agency established to receive such complaints. However, if you lie or knowingly make false accusations to the IG, you are subject to disciplinary action.

7. Per AR 20-1, paragraph 1-12, the IG has a duty to protect confidentiality to the maximum extent possible. This is true for all personnel who seek help from the IG, make a complaint, give evidence, contact or assist an IG during an inspection or investigation, or otherwise interact with an IG.

8. This memorandum will be posted in unit areas and made accessible to all Soldiers.

9. Point of contact is the undersigned at DSN: 373-1300.


BRYAN D. DECOSTER
COL, MI
Commanding

DISTRIBUTION:

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